Social Media Sites

Most websites have a way for you to ask them to remove 'content' - like videos, pictures, comments or profiles – that upsets you. This is called making a 'report'.

It is important to know that making a report doesn't mean the content will definitely be removed. Most websites have a set of rules which they expect people using their site to obey. Websites will only take content down if they break these rules.

Here's an overview of the rules and how to report content for the most popular social networks and messaging apps:

Facebook

Rules/ 'Community Standards'

https://www.facebook.com/communitystandards

- Violence and Threats: Facebook removes content and may escalate to law enforcement when they perceive a genuine risk of physical harm or a direct threat to public safety.
- Self-harm: they remove any promotion or encouragement of self- mutilation, eating disorders or hard drug abuse.
- Bullying and Harassment: they will take action on all reports of abusive behavior directed at private individuals.
- Hate Speech: they do not permit individuals or groups to attack others based on their race, ethnicity, national origin, religion, sex, gender, sexual orientation, disability or medical condition.
- Graphic Content: they remove graphic images shared for sadistic effect or to celebrate or glorify violence.
- Nudity: they have a strict policy against the sharing of pornographic content and any explicitly sexual content where a minor is involved. They also impose limitations on the display of nudity.
- Identity and Privacy: refrain from publishing the personal information of others without their consent.
- Intellectual Property: when sharing content on Facebook ensure you respect copyrights, trademarks, and other legal rights.
- Regulated Goods: it is not permitted to complete transactions involving regulated goods.
- Phishing and Spam: respect members by not contacting them for commercial purposes without their consent.
- Security: do not attempt to compromise other users' privacy or security, including those that use fraud or deception.

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Reporting

https://www.facebook.com/help/181495968648557/

The best way to report abusive content or spam on Facebook is by using the Report link that appears near the content itself.

For profiles: go to the profile, find the menu on the bottom right of the cover photo, select 'Report' and follow the on-screen steps

For posts: on the drop down menu click 'I don't want to see this' and follow the on- screen steps

For photos and videos: click on the 'Options' tab and then 'Report Photo' or 'Report Video'

For messages: Click on the drop down box in the top right corner and select 'Report Spam or Abuse'

YouTube

Rules / 'Community Guidelines'

http://www.youtube.com/t/community_guidelines

- Do not post pornography or sexually explicit content.
- Don't post videos which encourage others to do things that may cause them to get badly hurt.
- It's not okay to post violent or gory content that's primarily intended to be shocking, sensational or disrespectful.
- Don't post gross videos of accidents, dead bodies or similar things intended to shock or disgust.
- Respect copyright. Only upload videos that you made or that you are authorised to use.
- YouTube does not support content that promotes or condones violence against individuals or groups based on race or ethnic origin, religion, disability, gender, age, nationality, veteran status or sexual orientation/gender identity.
- Predatory behavior, stalking, threats, harassment, intimidation, invading privacy, revealing other people's personal information and inciting others to commit violent acts or to violate the rules are taken very seriously.
- Don't create misleading descriptions, tags, titles or thumbnails in order to increase views.

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Reporting

http://www.youtube.com/yt/policyandsafety/en-GB/reporting.html

You can flag a video for YouTube staff to review by clicking 'More' which is located below the video player. Then click 'Report' and follow the on-screen steps.

Instagram

Rules / 'Community Guidelines'

https://help.instagram.com/477434105621119/

- Don't share photos or videos that are not yours - respect their copyright ownership.
- Do not post nudity or mature content of any kind.
- Don't share photos or videos of illegal content.
- Don't spam.
- Do not abuse, attack, harass or impersonate others.
- Don't promote or glorify self-harm.

Reporting

https://help.instagram.com/477434105621119/

Send a report via this link: https://help.instagram.com/contact/383679321740945

Follow the on-screen steps – ensure you include image or video descriptions &dates, URLs and valid usernames.